

SYSPRO Cloud Hosting



If you are implementing a new SYSPRO system, or planning to upgrade your existing one, it might be an ideal time to review your IT infrastructure. The Cloud Hosting Service from SYSPRO enables you to run your SYSPRO ERP in the cloud and on demand via the Internet. All that is required to host SYSPRO in the cloud is a monthly subscription that will provide the infrastructure. The bottom line is you will be free to concentrate on running your business - rather than the business of running your IT.

- Get up and running quicker than on premise implementations (new customers)
- Tailor features and services to meet your evolving needs
- Data is safeguarded and collocated in Expedient (www.expedient.com) data center
- Reduce carbon footprint using high density servers in a shared services environment

The Benefits of SYSPRO Cloud Hosting

- No upfront capital costs or hidden infrastructure costs as you don't need to budget and purchase additional hardware and software
- Maximize internal IT resources by freeing up time previously spent on IT administration duties such as running backups, managing security, applying patches, upgrades and maintaining servers
- Reliable solution with a guaranteed uptime service level of 99.99%
- Help available whenever you need it with 24/7/365 support
- Predictable cash flow means you only pay for what you need, when you need it
- Flexible and economical scalability as your business grows without the need to invest in more hardware resources
- Easy access anywhere and anytime on any device, e.g. PC, MAC, tablet, smart phone
- Fast return on ERP investment by reduction in IT related costs

Features and Options

- Hosting available for front office applications such as Microsoft Office, Office 365, SharePoint shell, Outlook and Exchange
- Redundant network including servers, firewalls, switching, storage and backups
- Session roaming (maintain state when moving from one device to another)
- Enterprise level spam filtering and virus protection
- SSL secured SYSPRO branded VPN for user connections
- Connectivity via Citrix or Windows Communication Foundation (WCF) protocol
- Citrix Server licenses
- SQL Server and client access licenses



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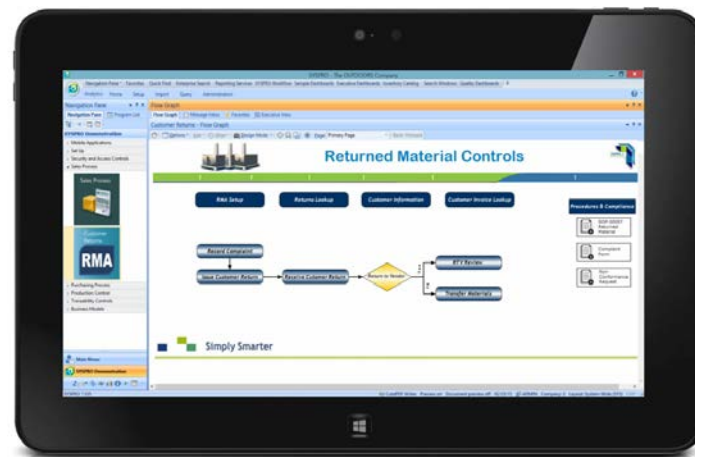


Available Services

- SYSPRO application hosting
- Installation and setup of server OS and SQL Server
- Migration of SYSPRO data from on premise to cloud
- SYSPRO application installation, configuration and implementation on cloud
- Installation of SYSPRO client on Citrix servers
- Responsive 24/7/365 support
- Maintenance and troubleshooting of all system related incidents
- Migration of other (non-SYSPRO) ERP data from on premise to cloud
- Backups for disaster recovery performed nightly and transferred weekly to remote secure facility
- Maintenance of all Windows operating systems including security patches
- Application of SYSPRO patches as needed
- SYSPRO upgrades as needed
- Microsoft Active Directory management
- Data center audited for SSAE-16 standards set for by the American Institute of Certified Public Accountants (AICPA)
- SYSPRO add-on modules and third party application hosting
- Global delivery – SYSPRO is supported globally through regional territory distribution centers and a global reseller network in the US, Canada, Africa, Asia Pacific, Australia and the UK

Server Options

- Microsoft SQL Server 2008/2012 64bit or support for Microsoft SQL Web
- Windows Server (required)
- Unlimited Home Directory disk space
- 1 GB SQL database overall storage per user
- 2 GB per CPU
- IIS support
- RAM based on number of users
- Dedicated IP address
- Additional virtual CPUs, RAM, ports, dedicated IP addresses, bandwidth and disk space available as required



The bottom line to all this is that you will be free to concentrate on running your business rather than the business of running your IT.